

JBVNL ropes in pvt firm for better consumer services

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Ranchi: State-run discom Jharkhand Bijli Vitran Nigam Limited (JBVNL) has roped in a private company to commission a geographic information (GIS) project, which will conduct extensive field surveys. The surveys will help the discom map electrical assets and consumer properties across various

voltage levels and migrate the existing data to a cloud platform which will enable improved processes for meter reading, billing and energy audits.

Pradeep Misra, the CMD of REPL (Rudrabhishek Enterprises Private Limited) which has been roped in for the project, said the GIS will modernize JBVNL's network and enhance power distribution reliability and efficiency.

REPL's urban and infra head Prabhakar Kumar said the project will also lead to accurate consumer data management, reduced outages, and lower energy losses. "By enabling real-time monitoring and quicker fault resolution, we aim to significantly improve service quality, accountability, and equitable power supply," he said.

The organisation will undertake a comprehensive turnkey approach, encompassing field surveys and mapping of electrical assets and consumer properties across various voltage levels. The project, which will be undertaken over five years, will comprise two years of implementation and three years of facility management services. This initiative is part of the revamped distribution sector scheme (RDSS) of the Union government.

When contacted, Manmohan Kumar, the general manager of JBVNL's Ranchi supply area board, said he was yet to get details of the project. "However, we are organizing camps in different areas to address the complaints of our consumers promptly."